



Stellar Phoenix iPod Recovery

Version 2.1

User Guide



Overview

Stellar Phoenix iPod Recovery software recovers deleted, lost or damaged data from an iPod. This software can recover data from iPod Classic. In addition, iPod is also used as a storage device therefore this software can recover almost all data from an iPod.

iPod Recovery software scans an iPod for data and displays all data, categorized according to file formats. For example, all files with extension .mp3 media files will be displayed under mp3 folder.

You can save the scan information file resulted after scanning process of an iPod to your computer. You can also create image file of an iPod by using iPod Recovery software. You can recover data from image file of an iPod at any time.

Key Features:

- Recovers data from iPod Classic & Shuffle
- Deleted and lost data recovery
- Save scan information of a process and use the same scan information later to recover data
- Create image of an iPod
- Advanced recovery that recovers almost all data from iPod



Installing iPod Recovery

Before installing the software, ensure that your computer meets the minimum system requirements to install Stellar Phoenix iPod Recovery software.

- **Processor** : Pentium Class P4
- **Operating System** : Windows 2000, XP ,Vista & Windows 7
- **RAM** : 256 MB
- **Hard disk** : 20 MB of free space

To install the software:

1. Double-click **StellarPhoenixIpodRecoverysetup.exe** file to open the Stellar Phoenix iPod Recovery Setup Wizard. Click **Next**.
2. On the Specify Destination Location screen, specify the destination where Stellar Phoenix iPod Recovery software should be installed. Click **Next**.
3. On the Select Start Menu Folder screen, specify the destination where program shortcuts should be stored. Click **Next**.
4. On the Select Additional Tasks screen, check the checkboxes of required icons. Click **Next**.
5. On the Ready to Install screen, click **Install**.
6. Click **Finish** to exit setup wizard.



Stellar Phoenix iPod Recovery

Starting the Software

To start Stellar Phoenix iPod Recovery:

- Click **Start | All Programs | Stellar Phoenix iPod Recovery** and select **Stellar Phoenix iPod Recovery** to open main user interface of iPod Recovery.
- Double-click the **iPod Recovery** icon, if created during installation, to open main user interface of iPod Recovery.



Order and Register

You can purchase the software online. For price details and to place the order, click [here](#).

On confirmation of order, a pre-paid serial number is sent to you through e-mail that would be required to register the software.

Register Stellar Phoenix iPod Recovery:

After receiving the **Registration Key**, the software can be activated.

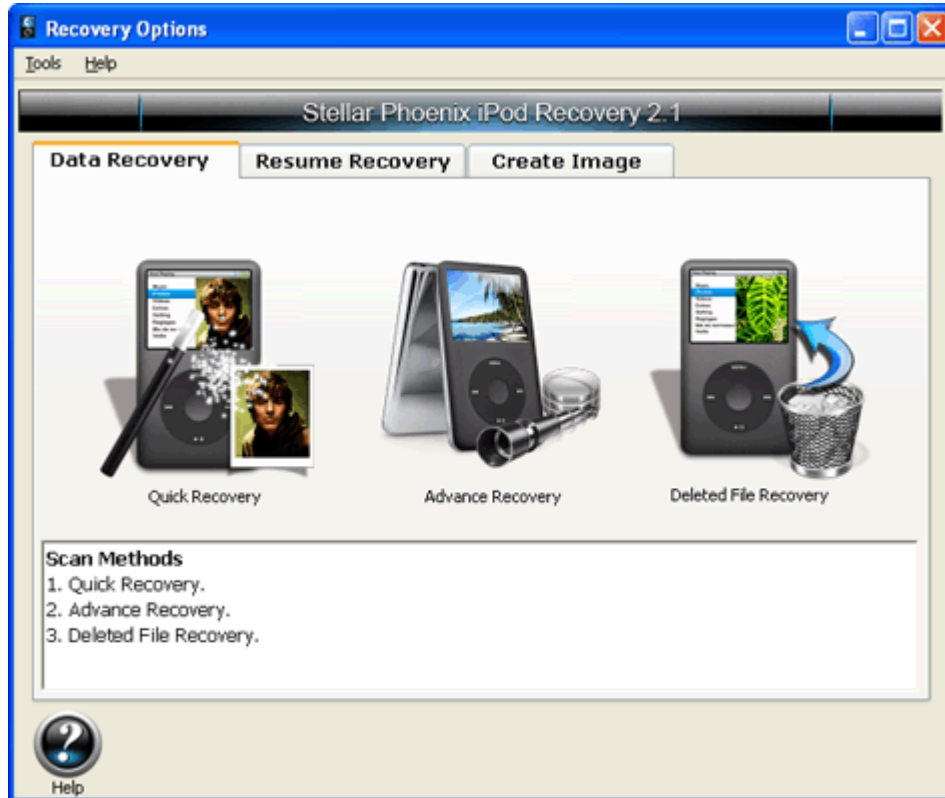
To register the software:

1. Run demo version.
2. On the Tools menu, Click **Activate**.
3. Type Name and Key. Click **OK**.



User Interface

The main user interface of Stellar Phoenix iPod Recovery is as shown below.





Menubar

The Menubar of iPod Recovery software consists of these menus and items:

- **Tools**

- **Log Report:** Shows all the records created by iPod Recovery software processes. You can view, open or save log report
- **Activate:** Starts registration process of the software

- **Help**

- **Help Topics:** Opens the user guide of the software
- **Order Steallar Phoenix iPod Recovery:** Opens Order Steallar Phoenix iPod Recovery dialog box in which links are given for ordering the full version of software
- **Email to Stellar Support:** email directly to Stellar support
- **View Support Section:** Opens technical support website of Stellar
- **View Knowledge Base Articles:** Opens Stellar website for articles
- **Generate a Ticket:** Sends request to Stellar support
- **About Stellar Phoenix iPod Recovery:** Shows general information of the software



Stellar Phoenix iPod Recovery

Using the Software

Stellar Phoenix iPod Recovery software's main user interface provides different options for performing recovery of an iPod. Its interface is easy to use and every recovery process is a simple step-by-step procedure. You can perform quick recovery, advance recovery and deleted file recovery.

You can stop a scanning process and save scan information of the stopped process. You can create image file of an iPod and recover data from that image later without using the iPod.

You will need to attach your iPod to perform any of the recovery process. However, if image file is created of an iPod then the iPod is not required to recover data.



Recovering Data

The main user interface of iPod Recovery software provides you three different options for performing recovery. These are:

- **Quick Recovery:** The scanning process is fast of this recovery process. You will find almost all data from the attached iPod.
- **Advance Recovery:** The scanning process is slow of this recovery process but it is more effective than quick recovery's scanning process.
- **Deleted File Recovery:** This recovery process finds all deleted data from an iPod. The scanning process is slow but will find almost all data from the iPod.

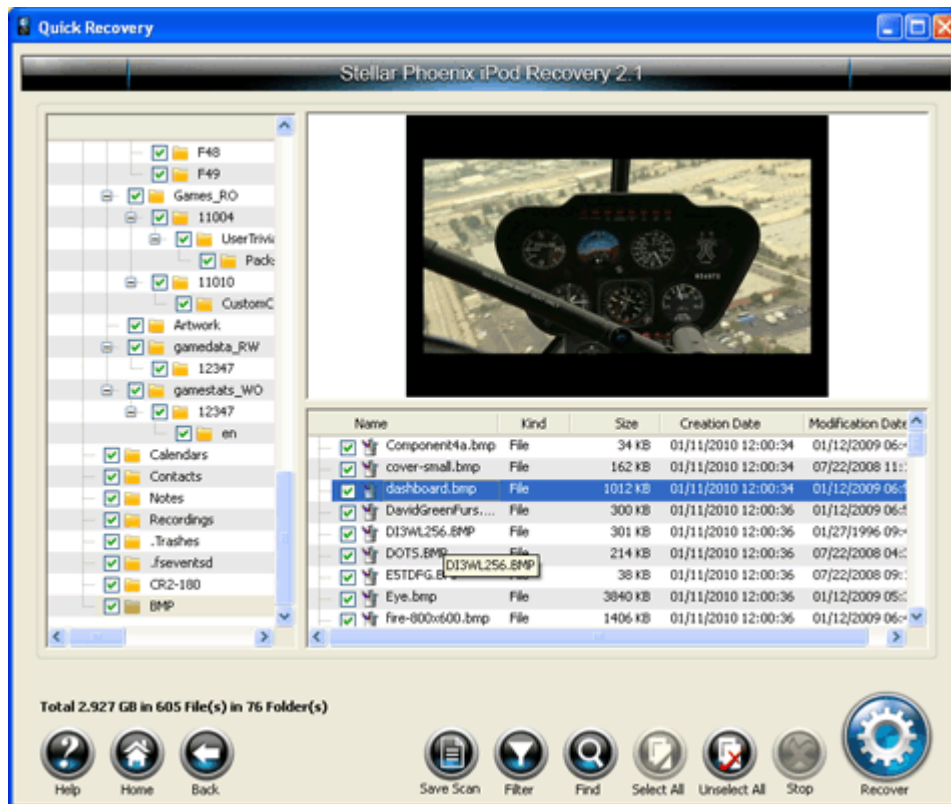


Quick Recovery

Quick Recovery process performs a quick scan on an attached iPod and shows all files that are found in the selected iPod. The scanning process is fast and also effective.

To perform quick recovery process:

1. Open iPod Recovery. Under Data Recovery tab, click **Quick Recovery** icon.
2. If only one iPod is attached to the computer than scanning process starts automatically on selecting the Advance Recovery option. If more than one iPod is attached then select the iPod from which data needs to be covered in the Select Volume screen. Click **Continue**.
4. All files that are found, as a result of scanning process, in the attached iPod will be listed. Double -click a folder to view list of files contained in the same. Click any file either in the left pane or right pane to preview.



5. Select:

- **All files**

To recover all files of the selected iPod, click **Select All** button, and then click **Recover**.

- **Individual files**

To recover selected files, select the checkbox of required files. Click **Recover**.

Note: You can apply filters to include or exclude required file types. In addition, you can find file from the list of files shown after scanning process.

6. Specify the destination to save files at desired location. Click **OK**.



Advance Recovery

This recovery process recovers all data from an attached iPod. The scanning process is slow but it is more effective than quick recovery. You will find all of your iPod's data by using this process. In cases, such as crash or file corruptions this process finds data effectively.

To perform advanced recovery process:

1. Open iPod Recovery. Under Data Recovery tab, click **Advance Recovery** icon.
2. If only one iPod is attached to the computer than scanning process starts automatically on selecting the Advance Recovery option. If more than one iPod is attached then select the iPod from which data needs to be covered in the Select Volume screen. Click **Continue**.
3. All files that are found, as a result of scanning process, in the attached iPod will be listed.
4. Double -click a folder to view list of files contained in the same. Click any file either in the left pane or right pane to preview.



5. Select:

- **All files**

To recover all files of the selected iPod, click **Select All** button, and then **Recover**.

- **Individual files**

To recover selected files, select the checkbox of required files. Click **Recover**.

Note: You can apply filters to include or exclude required file types. In addition, you can find file from the list of files shown after scanning process.

7. Specify the destination to save files at desired location. Click **OK**.



Deleted File Recovery

This recovery process recovers data that is deleted from an iPod. You will find all the deleted data of an iPod

To perform deleted file recovery process:

1. Open iPod Recovery. Under Data recovery tab, click **Deleted File Recovery** icon.
2. If only one iPod is attached to the computer than scanning process starts automatically on selecting the Advance Recovery option. If more than one iPod is attached then select the iPod from which data needs to be covered in the Select Volume screen. Click **Continue**.
3. All files that are found, as a result of scanning process, in the attached iPod will be listed.
5. Double -click a folder to view list of files contained in the same. Click any file either in the left pane or right pane to preview.



6. Select either:

- **All files**

To recover all files of the selected iPod, click **Select All** button, and then **Recover**.

- **Individual files**

To recover selected files, select the checkbox of required files. Click **Recover**.

Note: You can apply filters to include or exclude required file types. In addition, you can find file from the list of files shown after scanning process.

7. Specify the destination to save files at desired location. Click **OK**.

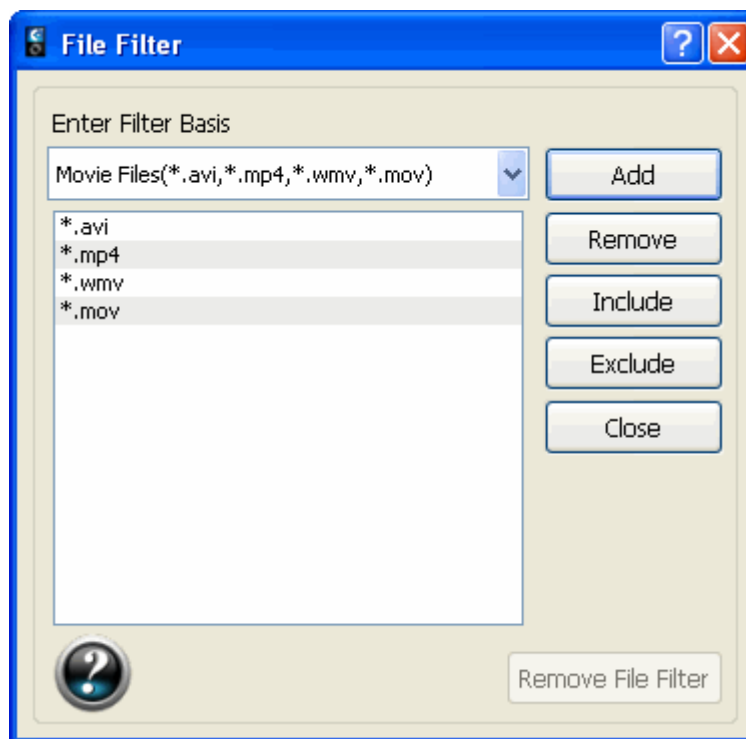


Applying Filters

Filters help you to save only specific files from the result of scanning process. Scanning process lists all files that are found in an iPod. You can apply filter such that only selected files will be saved to destination. For example, if you want to recover only .mp3 files then apply filter. Only .mp3 files will be saved when you recover files.

To apply filter:

1. Start any recovery process, when scanning process is completed. Click **Filter**.
2. A list of extensions categorized according to file types is available in drop-down box.



3. Select a group from **Enter Filter basis** list. Click **Add**. All extensions under that group will be listed in bottom box. Select:
 - **Remove**

This option removes the selected extension from the left pane. If you want to include only some extensions from an added group remove other extension by using Remove button.

- **Include**

This option includes the added group. The group you add from list box will be included in recovery process when you click Include button.

- **Exclude**

This option excludes the added group. If multiple groups are added and you want to remove one group from added groups select that group and click Exclude button.

To remove filter:

- Click **Remove File Filter** button

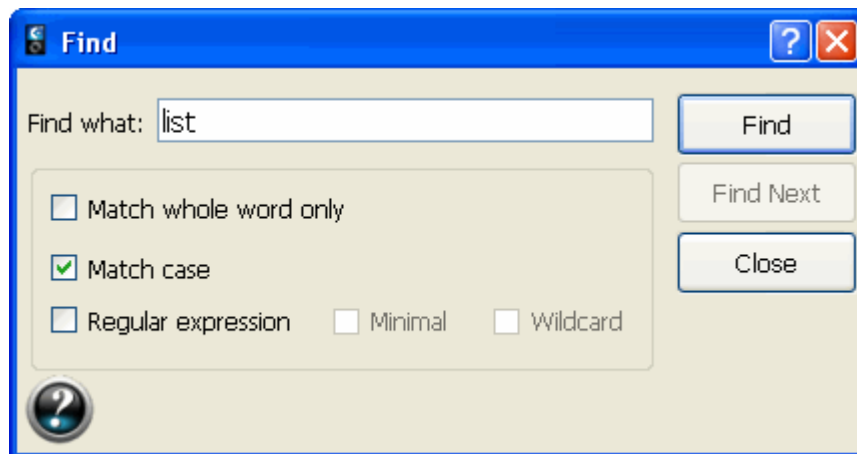


Finding Files using Find

Use Find button to find required files from the result of a scanned process. If you want to search some specific file from the list shown after scanning process then use find option to find the required files.

To find files:

1. Click **Find** button. The Find dialog box opens.
2. Type the name of the desired file name in the Find what textbox. You can also type some part of the file name and use wildcard characters to search the required file.



- **Match whole word only:** Check this checkbox to search only for exact typed text in Find what textbox.
- **Match Case:** Check this checkbox to search for all occurrences of text typed in Find what textbox.
- **Regular Expression**
 - **Wildcard:** check this checkbox to use wildcard characters such as asterisk (*). This searches a string of characters. For example, m*n implies file name starts with 'm' and ends with 'n' with anything between 'm' and 'n'



Saving Scan Information

All recovery processes in iPod Recovery first scans an iPod, displays all files that are found as a result of scanning process and then provide options of saving files. You can save result of a scanning process in a scan information file.

To save scan information:

1. Click **Save Scan** button after completion of scanning process during any recovery process.
2. Select destination where you want to save the scan information file.

Note: You can save scan information file of a process that is stopped before completion.

3. Click **OK**.



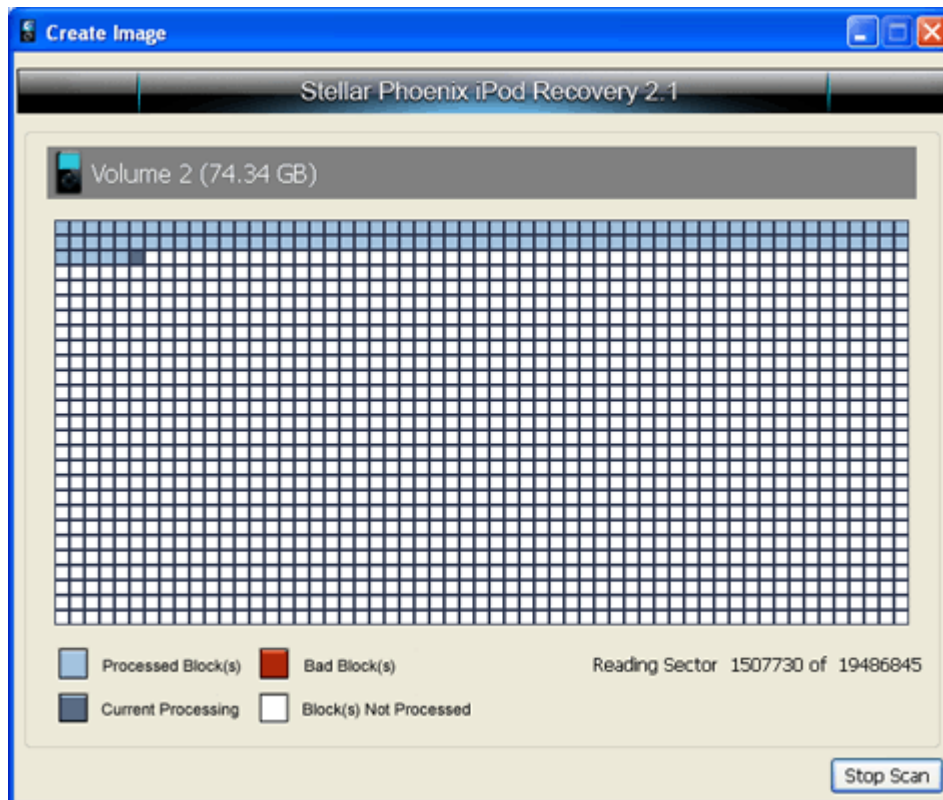
Create Image

You can create an image file of an iPod by using iPod Recovery software. This image file is saved with .dat extension. This image file can be used to recover data at any time. There is no need to attach the iPod if recovery is performed by using image file. The location where you saves the image file should have space greater or equal to the total space of iPod.

In cases, such as iPods contains bad sectors, iPods are crashed, in these conditions scanning process takes much time to complete scanning process. Therefore, it is recommended that you should create an image file of such iPods so that there is no need of scanning process repeatedly.

To create image file:

1. Open iPod Recovery. Click **Create Image** tab.
2. Select the iPod of which image file needs to be created. Click **Continue**.
3. In the Save dialog box, select the destination to save the image file. Click **OK**.



4. A message will be displayed that prompts you to continue recovering files from the latest image. Click **Yes** to continue or **NO** to exit.



Stellar Phoenix iPod Recovery

Resume Recovery

You can restart a recovery process either by using scan information or image file. If you use scan information, you require the same iPod of which scan information file is provided to resume recovery. If you use image file then there is no need of the iPod to resume recovery.



Using Scan Information File

Scan information file allows you to resume recovery from the last save point. For example, you started a recovery process and before completing the scanning process you have stopped the recovery process. You saved the scan information of the recovery process. During this scan process, only some files are displayed in iPod Recovery screen. Since, some part is scanned of the iPod. If you resume recovery by using this scan information file then only that files will be displayed that were shown in the earlier scanning process.

A scan information file that is saved after complete scanning process shows the same files on resuming recovery as on completed scanning process. In addition, if you have selected scan information file of a deleted file recovery process then you can perform only deleted file recovery process by using the scan information file.

To resume recovery using scan information file:

1. Open iPod Recovery. Click **Resume Recovery** tab.
2. The last file that is scan information file or image file created by using iPod Recovery is automatically added to the Browse box. However, to open file of your choice, click **Browse** and locate the image file, by using which you want to resume recovery. Click **Open**.

Note:

- You should attach the same iPod of which scan information file is selected.
- The same recovery process will be started on loading a scan information file. For example, if you load a scan information file saved during quick recovery then quick recovery is performed on loading the file.
- You cannot start a different recovery process by loading a different scan information file. For example, a scan information file of quick recover process will resume quick recovery not advance recovery process.

-
3. Click **Continue**. Perform the recovery process.



Using Image File

Image file can be used to resume recovery. There is no need to attach iPod if you resume recovery by using image file. You can perform any of the recovery process by using an image file.

To resume recovery by using image file:

1. Open iPod Recovery. Click **Resume Recovery** tab.
2. The last file that is scan information file or image file created by using iPod Recovery is automatically added to the Browse box. However, to open file of your choice, click **Browse** and locate the image file, by using which you want to resume recovery. Click **Open**.
3. Click **Continue**. Select quick, advanced or deleted file recovery.



Log Report

iPod Recovery software saves record of all processes performed by using the software as log report. You can view, clear and save record of processes generated by iPod Recovery.

- **To view log report:**
 1. On the **Tools** menu, Select **Log Report**.
 2. Log Report window shows record of all processes.
- **To save log report:**
 1. Click **Save Log**.
 2. Specify the destination to save the log file. Click **Save**.
- **To clear log report:**
 - Click **Clear Log**.



Stellar Phoenix iPod Recovery

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Stellar Phoenix iPod Recovery

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Technical Support

Our Technical Support professionals will give solutions of all your queries related to Stellar Products.

You can either Call Us or Go Online to our support section <http://stellarinfo.com/esupport/users/kb.php>

Support Helpline

Monday &endash; Friday [24 Hrs. a day]

USA (Toll free - Pre Sales Queries)	1-866-554-2512
USA (Post Sales Queries)	1-315-220-6245
UK (Europe)	+44-207-993-2293
Germany	+49-180-110-105-0051
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Order	orders@stellarinfo.com

Online Help

- [Chat Live](#) with an Online technician
- Search in our extensive [Knowledge Base](#)

- [Submit Ticket](#) (If our Knowledge Base does not answer your question)
- Login and view [Ticket Status](#) (If you already have a valid Ticket with you)
- [Download Documents](#) on Product Usage (For Registered members only, i.e, user with login ID. If you are an unregistered user, please visit <http://stellarinfo.com/esupport/users/login.php> to create login ID)



About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com
